## Trouble-Shooting: Series 7
The intention of this Trouble Shooting Guide is to give further assistance in addition to the use instructions.

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<tr>
<th>Problem:</th>
<th>Possible reason:</th>
<th>Remedy:</th>
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| SHAVER  | Unpleasant smell from the shaver head. | 1. Shaver head is cleaned with water.  
  2. Cleaning cartridge is in use for more than 8 weeks. | 1. When cleaning the shaver head with water only use hot water and from time to time some liquid soap (without abrasive substances). Remove foil & cutter cassette to let it dry.  
  2. Change cleaning cartridge at least every 8 weeks. |
| Battery performance dropped significantly. | 1. Foil and cutter are worn which requires more power for each shave.  
  2. Shaver head is regularly cleaned with water but not lubricated. | 1. Renew foil & cutter cassette.  
  2. If the shaver is regularly cleaned with water, apply a drop of light machine oil on top of the foil once a week for lubrication. |
| Shaving performance dropped significantly. | 1. Foil and cutter are worn.  
  2. Personal setting of shaving performance has been changed.  
  3. Shaving system is clogged. | 1. Renew foil & cutter cassette.  
  2. For selected models only: For a thorough and fast shave we recommend the <<+++>> (intensive) setting.  
  3. Soak the foil & cutter cassette into hot water with a drop of dish liquid. Afterwards rinse it properly and tap it out. Once dry apply a drop of light machine oil on the foil. |
| Shaver turns off after 1 minute shaving time with fully charged battery. | Foil and cutter are worn which requires more power than the motor can deliver. The appliance turns off. | - Renew foil & cutter cassette.  
  - Regularly oil the shaving system, especially when cleaning with water only. |
| Battery segments in the display are skipped with decreasing battery capacity. | Foil and cutter are worn which requires more power for each shave. | - Renew foil & cutter cassette.  
  - Regularly oil the shaving system, especially when cleaning with water only. |
<p>| Shaving parts have been changed recently but replacement symbol lights up. | Reset button has not been pushed. | - Push the reset button for at least 3 seconds to reset the counter. |</p>
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<td>CLEAN&amp;RENEW STATION</td>
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| Shaving system is still wet after cleaning program has been completed. | 1. Drain of the Clean&Renew station is clogged.  
2. Cleaning cartridge has been used for quite a while. | 1. Clean the drain with a wooden toothpick. Regularly wipe the tub clean.  
2. The alcohol proportion has decreased while the oil proportion has increased. Remove residue with a cloth. |
| Cleaning does not start when pressing the start button. | 1. Shaver is not placed properly in the Clean&Renew station.  
2. Cleaning cartridge contains not enough cleaning fluid (display lights red).  
3. Appliance is in stand-by mode. | 1. Insert shaver into the Clean&Renew station (contacts of the shaver need to align with contacts in the station).  
2. Insert new cleaning cartridge.  
3. Press start button again. |
| Increased consumption of cleaning fluid. | Drain of the Clean&Renew station is clogged. | - Clean the drain with a wooden toothpick.  
- Regularly wipe the tub clean. |